

FOOD PROCESSING

CASE STUDY SUMMARY

IMTS Successfully implemented its ERP Solution at a Global Spice & Seasoning Solution provider with 5 distribution centres.

The company entered the spice trade in 1864 with the goal of world , the real taste of exotic Indian spices. Innovation, efficiency and sustainability underpin its business strategy. While the company has invested in making their spice batch processing efficient, the company identified that more could be done to improve is administrative processes.

CHALLENGES

- The use of legacy systems that were unable to keep up with the need to provide timely financial statements.
- Lack of integration between systems particularly those used for finance, inventory, quality control, procurement, and exports.
- An absence of authorisation and approval process to customer and financial information.
- The need for integrated management reporting not met by the disparate systems
- Assessing future foreign exchange realisation was time consuming
- Tracking of materials by batch was time consuming.
- Inventory management was a tedious process, prone to errors.

PROJECT OBJECTIVES

Achieve efficiency through integration and automation. Aid compliance, management reporting and forecasting.

BENEFITS

Through the implementation of the IMTS Integrated ERP Solution, the Global Spice & Seasoning Solution provider was able to achieve several benefits including

- A fully integrated environment including sales, inventory, purchasing, operations, Quality control and financial management.
- Online Quality Control of inward and processed materials including an option to create a Certificate of Analysis on sales dispatch.
- Tracking of Procurement and Purchase Orders based on and linked to Sales Orders, Sales Order wise costing & margins using Cost Accounting Workflow
- Visibility of Future forex inflows to enable hedging in volatile foreign exchange markets.
- Greater visibility and tracking of prospective customers improving the conversion rate.
- Improved multi-site stock management and real time reporting.
- An enhanced batch management process enabling tracking of raw and processed materials from procurement through to dispatch for each sales order, ensuring compliance with international supply chain transparency norms.
- Detailed user authorisations and approval procedures providing enhanced control over company information.
- Quicker benefits realisation through the use of the IMTS managed implementation and intuitive user interface of the IMTS ERP solution, thus minimising training needs.

